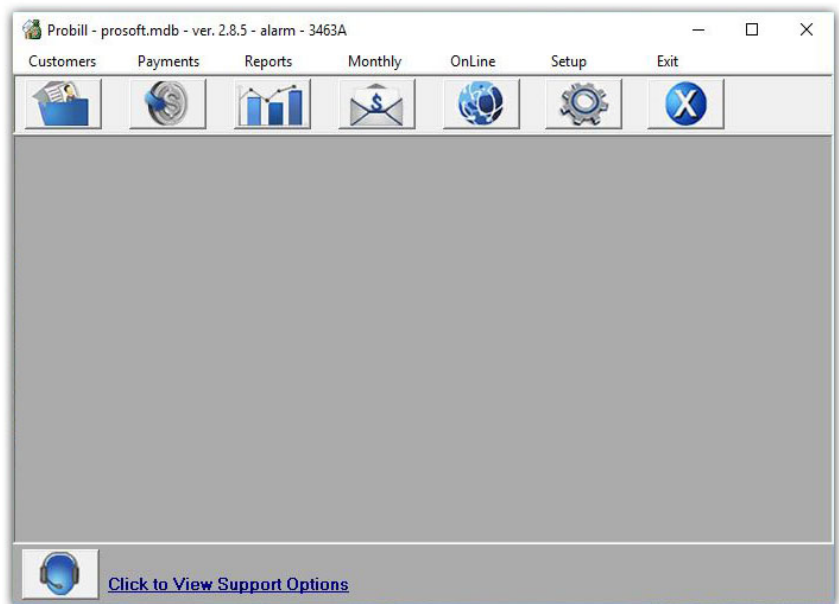# Announcing Probill 2.8.5

Probill Software Services, Inc. is excited to announce version 2.8.5 of our award winning recurring billing software. The most important aspects of this update are revisions to the software to maintain compatibility with Microsoft's Windows 10 operating system. We want to ensure that anyone upgrading to Windows 10 or purchasing a new computer has a seamless transition to new Microsoft upgrades.

BRAND NEW USER INTERFACE

Our redesigned interface now offers a more comprehensive user experience. All buttons have the same function, but now the interface reflects the quality of the software!

DATABASE OPTIMIZATION

As with any new version of Probill, we have also implemented tons of optimizations and bug fixes to enhance the program and ensure compatibility with the latest Windows operating systems. In this version, we implemented some new tools to optimize your database making queries substantially faster. One place you will notice this the most is when running your recurring bills. A new indexing scheme should allow you to run your recurring bills up to 50% faster.

MULTI USER NETWORKING

We are so thrilled to finally release a multi-user version of Probill! This option allows multiple people to use the same Probill database at the same time. Now one person can be entering in payments while another is editing customer information or both users can be looking up customer information concurrently. The only time you can not have multiple users in the program is when you are doing global updates, such as running recurring billing or auto processing recurring electronic payments. Our hope is that this will greatly improve the effectiveness of the software and speed up time consuming data entry.

If you are already setup for networking this update will automatically upgrade your software to allow two users to work in the software at a time. If you would like to allow even more simultaneous users, we can add additional users for a small one-time fee.

**More information about these options and how to activate them can be found on our FAQ page at:
http://probill.com/features**

CC & ACH OPTIONS

Bill and Pay Options Report: This brand new report filters and displays the many different billing and payment options your customers are setup for. This report is helpful in auditing your database for inconsistencies and determining how many customers you have setup for each bill or payment type. The report will also allow you to search for the last four digits of a credit card or bank account, in case of duplicates or disputes.

Invoice Alert: When activated this new option flags customers with open one-time invoices when you run your recurring electronic payments. Now when you go into the Monthly Auto-Process Payments screen to run your electronic payments, customers with additional open invoices will be unchecked by default and warn you of how many open invoices they currently have.

Due Date Alert: When activated this new option gives you the ability to have more than one charge date. If you go to a customer's Bill and Pay Options you will now have the option to choose from a number of different dates to charge your customers. For example, you can have one group of customers that you chose to bill on the first of the month and a second group that you charge after the 15th of the month. When you go into Monthly > Auto Process Payments on the 1st of the month, the customers set to not charge until after the 15th will be automatically deselected with a status of "Do Not Process" allowing you to charge your first group. After the 15th of the month you will be able to go back into this screen and charge your next group customers.

NEW SUPPORT TOOLS

Although it is our hope you won't ever have any problems with our software we recognize issues do arise! Probill 2.8.5 adds some great new support tools for us to utilize in the event that you have any issues. We have implemented a new trace utility that will allow us to carefully break down any error messages you may receive in the software. This will not only allow us to find and address immediate errors, but it will facilitate future bug fixes and issues. We have also developed a new PaySimple utility that will allow us to easily research any transactions you have put through the PaySimple gateway in the event of a discrepancy. Finally we have added a new version of TeamViewer, our remote support utility, to make it much easier for us to remotely access your system and help with any issues.

As always, updating Probill also renews your technical support and entitles you to any other updates released in the next year.

Probill**Plus**
Recurring Billing Software

Probill Software Services Inc.
1175 Summerset Bay Dr.
Cross Hill, SC 29332
1.800.409.4997 (P)
1.800.951.4831 (F)
support@probill.com
www.probill.com

Why are Upgrades Important to Your Business?

Software upgrades are an important part of maintaining your system and Probill database. Not only do upgrades add features that are commonly requested by our customers, they also fix minor bugs and problems in older software versions and help to ensure compatibility with new Windows operating systems, as well as, new hardware such as printer drivers.

Furthermore, purchasing an upgrade also renews your technical support for another full year and gives you access to a wealth of information about the program and entitles you to contact our support department with any questions or concerns. If you are interested in upgrading your database from an older version you

CHANGES FROM 2.6.0 to 2.8.5:

This update completely revitalizes the way electronic processing is handled in Probill. One of the major features is the ability to bypass USAePay's gateway and utilize the new, more powerful PaySimple gateway. It also includes a brand new payment report allowing you to reconcile your bank statements against Probill charges. Furthermore the update contains a brand new support center with a new user's manual, FAQ pages, and tutorial videos.

CHANGES FROM 2.5.0 to 2.8.5:

Aside from all of the new features listed on the front of this document, You will also receive the upgrades from Version 2.65 including a brand new email feature. Now advanced email supports SSL technology, meaning you can send email through providers, such as Yahoo and Gmail. Furthermore, you can add custom comments to your outgoing documents and setup an address book for email addresses you use most often.

CHANGES FROM 2.4.5 to 2.8.5:

You'll get all of the enhancements above, and many features allowing you to better reach out to your customers! In this version we added the ability to attach a customizable newsletter or any other document to your billing that we will print on the back of your bills allowing you to notify customers of important news or special offers. In addition, this update includes a new Advanced Account Search feature allowing you to find groups of accounts based on multiple search fields including account type, billing cycle, and reminder dates. This allows you to instantly email and print letters, or produce mailing labels to just the customers you need to contact. Furthermore, this update will add an export feature allowing you to send your data to an Excel spreadsheet, an improved reminder utility, and redesigned Remote Support capabilities.

CHANGES FROM 2.4.0 to 2.8.5:

Purchasing the newest version of Probill entitles you to all of the enhancements above, as well as, improved security for electronic billing, a more advanced document editor, map features, and an automatic tax rate change utility. One the most important functions we added in this version of Probill is the ability to flag customer accounts for email billing. Instead of mailing your customers a physical bill Probill can render and email bills to selected customers right from the recurring billing screen!

CHANGES FROM 2.3.0 to 2.8.5

In addition to the benefits above, this update will also add many features from Version 2.4.0. Some of the enhancements include the ability to email customers one time invoices and documents. Furthermore, 2.4.0 included a completely redesigned document editor, in which you can create newsletters and documents informing your customers of new products and services. Emailed documents are rendered in both HTML format for immediate viewing, as well as, PDF format for easy, perfect printing. You can even include HTML links in your document to direct customer to your website for additional information or to order products.

CHANGES FROM 2.2.2 OR OLDER TO 2.8.5

If you are running version 2.2.2 or anything older your program is at least 8 years old. In a world with technological advancement coming so quickly your program is basically obsolete. Not only will an upgrade enhance your program with the many feature above, it also guarantees compatibility with new operating systems, such as Windows 7 or 8. You are truly doing yourself and your company a disservice by not updating Probill and taking advantage of the many improvements we've developed over the years. One notable feature is our Mail Processing Service where we have the capability to print and mail your bills for you for less than you can do it yourself.